

## Quotations

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**Leadership is a choice, not a position.**

**Dr. Stephen R. Covey**

**We are not animals. We are not a product of what has happened to us in our past. We have the power of choice.**

**Dr. Stephen R. Covey**

**Most people struggle with life balance simply because they haven't paid the price to decide what is really important to them.**

**Dr. Stephen R. Covey**

**We are the creative force of our life, and through our own decisions rather than our conditions, if we carefully learn to do certain things, we can accomplish those goals.**

**Dr. Stephen R. Covey**

**Management by objectives works if you first think through your objectives. Ninety percent of the time you haven't.**

**Peter Drucker**

**Management is doing things right; leadership is doing the right things.**

**Peter Drucker**

**Plans are only good intentions unless they immediately degenerate into hard work.**

**Peter Drucker**

**The most important thing in communication is to hear what isn't being said.**

**Peter Drucker**

**All companies are service companies; some also manufacture products.**

**Peter Drucker**

**Communication is everyone's panacea for everything.**

**Tom Peters**

**Give a lot, expect a lot, and if you don't get it, prune.**

**Tom Peters**

**If a window of opportunity appears, don't pull down the shade.**

**Tom Peters**

**The magic formula that successful businesses have discovered is to treat customers like guests and employees like people.**

**Tom Peters**

**Winners must learn to relish change with the same enthusiasm and energy that we have resisted it in the past.**

**Tom Peters**

**An organization's ability to learn, and translate that learning into action rapidly, is the ultimate competitive advantage.**

**Jack Welch**

**Change before you have to.**

**Jack Welch**

**Globalization has changed us into a company that searches the world, not just to sell or to source, but to find intellectual capital - the world's best talents and greatest ideas.**

**Jack Welch**

**Giving people self-confidence is by far the most important thing that I can do. Because then they will act.**

**Jack Welch**

**I've learned that mistakes can often be as good a teacher as success.**

**Jack Welch**

**My main job was developing talent. I was a gardener providing water and other nourishment to our top 750 people. Of course, I had to pull out some weeds, too.**

**Jack Welch**

**The essence of competitiveness is liberated when we make people believe that what they think and do is important - and then get out of their way while they do it.**

**Jack Welch**

**Willingness to change is strength, even if it means plunging part of the company into total confusion for a while.**

**Jack Welch**

**Information technology and business are becoming inextricably interwoven. I don't think anybody can talk meaningfully about one without the talking about the other.**

**Bill Gates**

**If you give people tools, [and they use] their natural ability and their curiosity, they will develop things in ways that will surprise you very much beyond what you might have expected.**

**Bill Gates**

**Technology is just a tool. In terms of getting the kids working together and motivating them, the teacher is the most important.**

**Bill Gates**

**Success is a lousy teacher. It seduces smart people into thinking they can't lose.**

**Bill Gates**

**Big things are expected of us, and nothing big ever came of being small.**

**Bill Clinton**

**If you live long enough, you'll make mistakes. But if you learn from them, you'll be a better person. It's how you handle adversity, not how it affects you. The main thing is never quit, never quit, never quit.**

**Bill Clinton**

**We cannot build our own future without helping others to build theirs.**

**Bill Clinton**

**Sometimes when people are under stress, they hate to think, and it's the time when they most need to think.**

**Bill Clinton**

**Globalization is not something we can hold off or turn off . . . it is the economic equivalent of a force of nature -- like wind or water.**

**Bill Clinton**

**There is nothing wrong with intellectual differences flowing from freedom of thought as long as such differences remain confined to intellectual debates.**

**Gen. Pervez Musharraf**

**Excellence is not a skill. It is an attitude**

**Ralph Marston**

**We are what we repeatedly do. Excellence, then, is not an act, but a habit.**

**Aristotle**

**Excellence is the unlimited ability to improve the quality of what you have to offer.**

**Rick Pitino**

**Anyone who has never made a mistake has never tried anything new.**

**Albert Einstein, physicist**

**We are always complaining that our days are few, and acting as though there would be no end to them.**

**Lucius Annaeus Seneca, Roman philosopher**

**There's no better time than the present to be better than we were yesterday.**

**Gary Kelley, television weatherman**

**Those who can laugh without cause have either found the true meaning of happiness or have gone stark raving mad.**

**Norm Papernick**